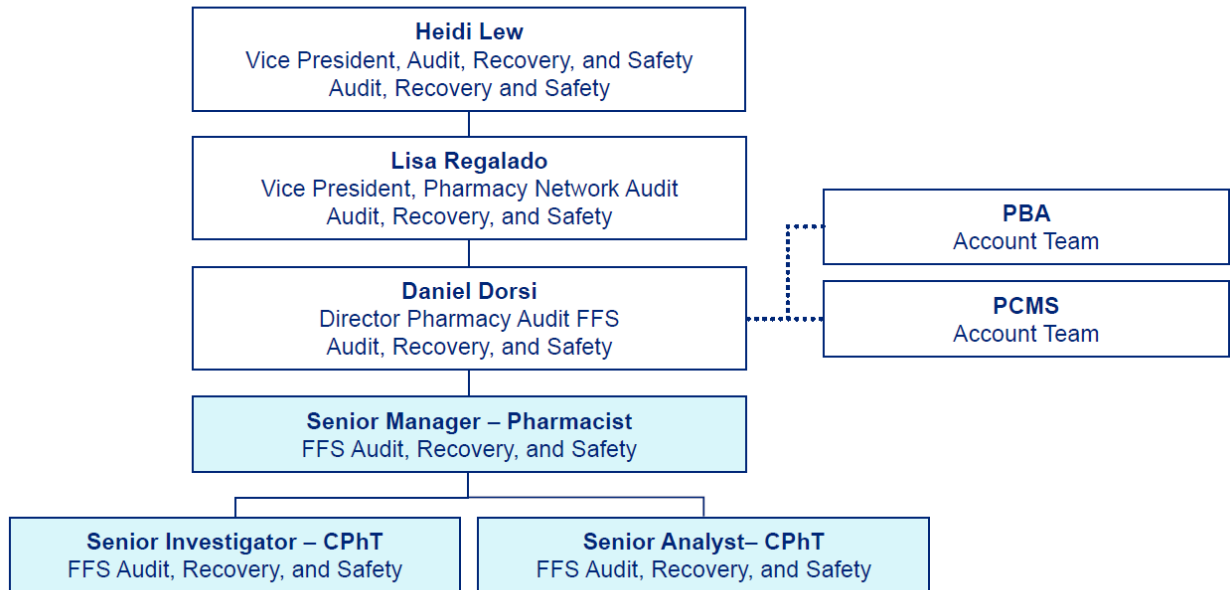


MSQ12,a - Optum Rx Organization Chart

**CONFIDENTIAL, PROPRIETARY AND TRADE SECRET INFORMATION OF OPTUM
RX**

Optum Rx NASPO FFS Medicaid - PFWA Account Team



Key Resources

Senior Manager (Pharmacist)
Senior Investigator (CPhT)
Senior Analyst (CPhT)

Our core PFWA team, including key resources, brings decades of experience working together within the Optum Rx organization on Medicaid FFS business. You can be confident that our key staff are supported by a team of professionals who understand Medicaid and the coordination required with PBA and PCMS teams.

MSQ12,b,c - Optum Rx Staff Biographies

The following are brief biographies of each key account management team member's role and responsibilities.



Senior Manager, Pharmacy Network Audit Key Staff

Senior Manager

Primary Responsibilities:

- Lead diverse team of investigators and analysts in pursuit of FWA identification
- Responsible for administering audit plan for the state
- Drive resolution to key pharmacy audit escalations across business partners such as network compliance and relations, finance, Medicaid Fraud Control Unit
- Collaborate on proactive solutions with key clients, client services, and legal team related to FWA matters
- Serve as central point of contact and subject matter expert for FWA for the state
- Responsible for managing Pharmacy Lock-in (PLI) program requirements
- Anticipate client's needs and proactively builds relationship through ongoing meetings, presentations, escalations, and resolution of issues
- Design policy and procedures around new FWA initiatives
- Direct responsibility for metrics, recoveries, and IOI generated under program for key clients
- Assesses and interprets pharmacy audit requirements and needs of client / client account management
- Collaborate with, and present to, senior business leaders to deliver highlights of emerging FWA trends
- Adapts department plans and priorities to address business and operational challenges
- Create and execute audit communication plans for the state and providers
- Ensure that recoupment is collected in a timely, accurate manner and in accordance with State policies
- Participate in all State, provider or member meetings as requested by the State
- Provide expert testimony, on behalf of the state, at Administrative Law Judge Hearings

- Excellent verbal and written communication skills

Required Qualifications:

- Pharmacist licensed in the state of Georgia
- 5+ years of experience in pharmacy or health care industry, preferably PBM
- 2+ years of relevant experience managing a team and/or managing a client
- Proficiency utilizing MS Office: Word, Excel, PowerPoint, and Outlook
- Experience with data analysis and manipulation of data
- Must be highly organized with effective and persuasive communication skills

Ability to travel up to 25% of the time



Senior Investigator/Analyst, Pharmacy Network Audit Key Staff

Senior Auditor

Primary Responsibilities:

- Analyzes and monitors industry publications and press releases to be aware of fraud, waste, and abuse (FWA) schemes (HPMS FWA-AICE, NHCAA, HHS-OIG, DOJ, etc.) impacting pharmacy business
- Researches and monitors assigned region for potential Pharmacy FWA
- Assist with planning and creation of proposals for onsite audit projects
- Perform onsite and desktop investigative audits targeting potential Pharmacy FWA
- Adhere to all applicable requirements for case process and quality
- Prepares reports and presentations based on case results
- Conducts onsite audits at pharmacies to assess physical premises, compliance with regulatory requirements, and completeness of records
- Collaborates with the team to support overall FWA prevention and detection efforts and ensure case quality
- Work on special projects as assigned
- Assists with trainings and developing investigators and assists in training new hires
- Provides ideas and recommendations on process improvements

Required Qualifications:

- High school diploma/GED (or higher)
- Current and unrestricted pharmacy technician license in the state of Georgia

Currently certified by the Pharmacy Technician Certification Board (PTCB)

3+ years of experience in a position processing pharmacy claims and/or investigating fraud

- Intermediate level of proficiency of pharmacy operations
- Intermediate level of proficiency with Microsoft Office (Word, Excel)

Willing or ability to travel up to 25% of the time

Preferred Qualifications:

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- 3+ years of experience working in pharmacy audit, PBM, health care investigations, or health insurance environment
- DMEPOS experience
- 1+ years of pharmacy benefits management investigations experience